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RIVENDELL UNIT 1 NEIGHBORHOOD ASSOCIATION, INC · OSPREY, FL

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## Changes in Irrigation Maintenance

For the past four years, our landscapers (first PDL, and now, Wilhelm Bros) have performed monthly inspections and undertaken the larger repairs to our irrigation system. Neighborhood volunteers took care of everything else: responding to emergencies; repairing clogs, broken heads and pipes; and programming the controllers at each home.

Going forward, Wilhelm will take over the job of regular irrigation maintenance: inspection, major *and routine repairs* and programming of irrigation control boxes.

“Who to call” for help is not changing for homeowners: the irrigation team remains your single point of contact in all emergency and non-emergency situations.

- For an emergency such as a geyser or a system that won't shut off, call Chris Smith first at (941) 780-7199 or (941) 999-1198), or Dorie Bourke (231) 350-3783 as backup.
- Call Chris with all other concerns and a member of the irrigation team will respond. We will either fix the problem ourselves or arrange for service from Wilhelm.

We ask that homeowners not request service directly from Wilhelm. Like the trim and mow crews, Wilhelm's irrigation technicians have fixed windows of time to finish their duties before we are charged extra. To control our costs, let the landscape committee manage the work orders with Wilhelm.

Thank you in advance for your support and cooperation.

The Landscape and Irrigation Team