



The Woodlands Word @ Rivendell

Your Community Resource

October 2019



Highlights, September 4 Board of Directors Meeting

By Carol Heckert, Reviewed by John Fitzgibbon

Attending: Ray Capuano, Larry Dobias, John Fitzgibbon, Maureen Emmons, Steve Bragg, Beth Miller (Lighthouse)

President's Report: (Ray Capuano)

The community takes compliance with our deed restrictions very seriously, with all homeowners treated equally. Different people have been accompanying our Property Manager, Beth Miller, on her weekly inspections of the community to cite violations. The President proposed that the same person accompany Ms. Miller on her drive each week so that violation decisions will be more consistent. Joe Sefack suggested that the person accompanying Ms. Miller be the driver, so that the Property Manager can be the person consistently citing the violations. The Board accepted the suggestion, and Ms. Miller said that her assistant would be the driver.

The need for formal violation letters and the wording of those letters was questioned. Beth Miller stated that a violation letter is a legal document. It must be mailed to the homeowner and must contain certain documentation. It was proposed that an article regarding mailbox light violations be written for the Woodlands Word, so that all homeowners will understand the violation process when a mailbox light is cited. (Article by Barbara Gahry is in this newsletter)

Manager's Report: (Beth Miller)

- Three homes sold in July; one home in August.
 - Budget Meeting and Annual Meeting dates set.
- Treasurer's Report: (Larry Dobias)
- \$34,600 spent in July; \$244,990 spent year to date.
 - A fence will soon be erected around the chemicals at the pool.

Secretary's Report: (John Fitzgibbon)

- Suggested that all Board members have a copy of the Board Member Tool Kit, written by the Community Assn. Institute. Five copies will be ordered.
- Suggested a Governance Committee. Suggestion tabled.

ARC Report: (Maureen Emmons)

- July – 15 requests, 15 approved. August – 14 requests, 14 approved.
- The committee will revise our paint palette with Benjamin Moore instead of Sherwin Williams.

Maintenance Committee Report: (Larry Dobias)

- Signs & stanchions at Eagle Isle Court and fence at bridge were painted.

(Continued on pg.2)



Trespassers Arrested Submitted by the RCA Board

Trespassers were in the community pool at about 1:30 AM on the morning on September 5/6, 2019. Besides making unauthorized use of our property, there was also some apparent vandalism and burglary by the intruders.

The male is about 5'9" tall, lanky, fair skinned, heavily tattooed (including one on his head), balding and bearded with reddish hair (where it is present), and about 30 years old.

The female is about 5'9" Tall, stocky, pale skinned, has a large eagle tattoo on her chest, with dark blackish hair, and about 30 years old.

The male intruder, who had climbed over the fence, came prepared with a box cutter that he used to cut the zip tie used to attach the pool cover. He also took several rolls of toilet paper from the restrooms. The woman came while the man was in the pool area and he opened the gate to let her in.

Using the images from our cameras, the Sheriff's Department was able to identify one of the intruders who is well known to local law enforcement. The woman was also subsequently identified and both parties had been arrested at the Bay Street playground and were in custody as of Sept 8th.

The board has decided to press trespassing charges in order to prevent the perpetrators from returning to Rivendell. They are facing other felony charges and we do not know how the prosecution for these offenses will proceed at this time.

Residents are cautioned to stay alert and report any suspicious activities to the Sheriff at 911 or 941-316-1201. **Do not take any other action yourself. If you would like to read the police report, the case number is 19-71592.**

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(Highlights Board of Directors continued from pg.1)

- Plants installed around rock at pool.
- Received report from County about homeowners encroaching upon preserves, following annual inspection by Creative Wetlands. Fifteen (15) homeowners will face County fines if these violations are not corrected. Board will inform the 15 homeowners to enable quick remediation and avoid fines.

Communications Committee Report: (Barbara Gahry)

- Mitzi Bruck, Block Captain Chair, is trying to sign up more Block Captains. The captains will take on a welcoming role for new homeowners moving onto their blocks.
- A committee budget will be submitted for 2020.

Ponds & Preserves: (Frank Freestone)

- Aquatic plants installed in Bobcat Pond, the 2nd pilot pond.
- There are 3 new Pond Stewards.
- Russ Hoffman, Ph.D., spoke to the committee on effective communication when asking for change regarding the care of ponds. Presentation so well received it will be scheduled this winter for a joint meeting with committees from two other communities.

Social Committee: (John Fitzgibbon)

- With inclusion in the closing process, contact information was obtained from 20 new homeowners.
- 50/50 raffle suggested for monthly Mix n' Mingle events, which will resume in October.

New Business:

Fine approved for 828 Placid Lake Drive, at \$100 a day for up to 10 days.

Homeowner Comments:

Dave Gill requested money in 2020 budget to plant new trees to replace dead trees.

Next Board Meeting: October 2, 2019



Message From the Board of Directors

Hello Community,

Please be informed that Larry Dobias has retired from the Rivendell Community Association Board of Directors. I know that everyone joins the Board in thanking Larry for his tenure and commitment during his time on the Board. He sought to oversee the betterment of Rivendell and brought a dynamic energy and dedication as the Board Treasurer and Maintenance Committee liaison.

Larry has been instrumental in improving our community's appearance as well as overseeing and managing our association's finances. He was always willing to step in, wherever needed, to help the community or fellow neighbor.

The Board is very thankful for Larry's efforts and encourages all our members to similarly thank Larry when you run into him.

Steve Bragg will be our new Treasurer. Please join me in thanking Steve for agreeing to take this role. Steve brings a strong background in financing and HOA management.

Best Wishes!

The Rivendell Board of Directors



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Ray and Donna Capuano: Leaders in Our Community

By Lesley Sterling

The first thing you notice about Ray and Donna Capuano is their pride in living in our unique community. They have made Rivendell their home for over a decade. They chose Rivendell because of its proximity to the natural beauty of our ponds, preserves and waterways, and the peace and serenity of being close to Oscar Scherer State Park. Ray wanted to make sure that we were maintaining the beauty and attractiveness of Rivendell, which is why in 2017 he decided to become more engaged and ran for a seat on the Board of Directors. He won and was elected Board President.

It seems that Ray was the right man at the right time. Our neighborhood was beginning to look a bit tired and projects were being neglected. Many of our common areas, such as the community pool and the playground at Crescent Park needed major overhauls. Individual homeowners were not always complying with keeping their homes properly maintained. Lines of communication between board members and homeowners seemed less transparent.

Since Ray became the President of the Rivendell Board of Directors, there have been noticeably positive changes to our community. If you've driven on Rivendell Boulevard recently, you can't help but notice the fountain as you cross over the bridge. Every day I drive on Rainbow Point Way I am so happy to see the beautiful trees, shrubs and flowers that line the middle of the street. If you've taken a stroll through Crescent Park or attended the Ice Cream Social last spring, you would have seen new recreational equipment and landscaping. And let's not forget the remodeling of our community pool...gorgeous!

One of the biggest changes is the Board's approach to maintaining our ponds and preserves in a more ecologically friendly manner. Making sure we rely less on chemicals and more on natural processes is important, especially to those



of us who live near water, which is about 30 percent. Keeping our waters clean and healthy for wildlife is everyone's responsibility.

Ray's background makes him well suited for the job as President. He had a successful career, leading companies of all sizes and overseeing all types of professional services. Ray's leadership style also sets him apart. He believes in delegating responsibility to people in leadership roles and using a collaborative approach to completing projects. He and other Board members want to hear from the community. The more volunteers you have committed to achieving common goals, the better. The various committees that are a part of the governance structure...Architectural Review, Maintenance, Ponds and Preserves, Communication, Social...all have strong leaders and dedicated volunteers

who not only do the work but have developed innovative and new ways of getting things done. And it shows.

Donna Capuano is a force to be reckoned with on her own. Donna retired from being a Special Education teacher 5 years ago, but that didn't mean she stopped being involved. Donna volunteers at Girls Inc., a Sarasota-based organization focusing on girls aged 5-18, helping them to be self-confident, responsible, and well-rounded individuals by delivering age-appropriate after-school and summer education and sports programs. Donna was such a great volunteer, they asked her to become the volunteer coordinator! An avid tennis player, Donna belongs to Laurel Oaks Country Club. She organized "Impact 100," a fundraising event at the Club where she raised \$42,000.

Ray and Donna are making a difference in our community. We thank them for their dedication and hard work.

Join 498 of your fellow Rivendell Residents on the NEXTDOOR social network www.nextdoor.com



Are you seeking a service provider recommendation? Do you have an item to sell? Do you have any questions about Rivendell or other topics residents can help with?

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While You Were Gone... Want to learn what the P&P has been doing? By the Ponds and Preserves Committee



Welcome back from Summer! In case you've missed us, the Ponds & Preserves Committee has been busy. Let's catch you up to speed. Continuing with our 2019 program plans, here are recent P&P actions with residents' support. Working together, we do make a difference to keep Rivendell in harmony with its natural beauty and wildlife and strong property values.

June: HOA Board Approved Motion to Install LMZs on all Community-mowed Shorelines

At the June 5th meeting, the RCA Board voted unanimously to implement Low Maintenance Zones (LMZs) on all community-managed pond shorelines – about 1/3 of our seven miles of total pond shoreline. LMZs will be 6-foot no-mow areas around the ponds. Grass will grow higher to improve bank stability, reduce erosion and nutrient runoff, and will be kept trimmed to 8-12 inches. ([LMZs - Learn more](#))



May - July: Aquatic Plantings Installed at Pilot Project Ponds

Henry Great Blue Heron said **"Thanks!"** to Rivendell for the hundreds of aquatic plantings at Egret and Bobcat ponds. Hardy Florida "emergent" plants were selected to adapt to our changing water levels and for their longer root systems - which are plant-

ed in the water and yet tall enough to reach above the pond surface. These plantings, overseen by the P&P, are part of the ongoing pilot projects designed to control erosion, reduce nutrient run-off, filter pollutants and stabilize the banks. "By keeping nature in harmony," said Henry Heron, "my wildlife friends and I are grateful to share your ponds." ([Planting - Learn more](#))

Ongoing: Review of Preserves - Mostly Good News – A Few Incursions Being Addressed

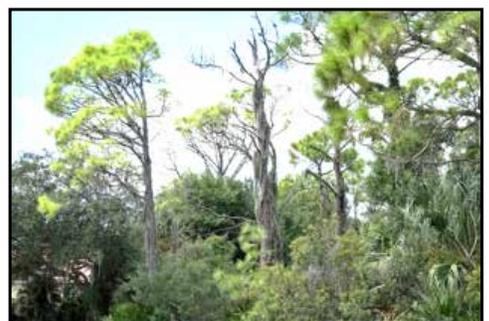
Nearly 1/4 of Rivendell homes border county-designated preserves. Per County requirement, several manual walk-arounds of our wetland preserves were conducted by Larry Dobias, the P&P, contractors for the County (Creative Wetlands), and RCA (Aquagenix). The good news is that most are in good shape! However, a few incursions by homeowners into preserves were noted. Rivendell land use restrictions are found in the Covenants and specify, in effect, that homeowners (or their renters) are not allowed to plant, disturb, add, or remove anything from these preserve areas. All residents where an incursion is reported will be contacted and provided with an explanation of the problem and the action necessary to comply with the County requirements. Because violation of the County agreement in the past has resulted in the mandated remediation, continual monitoring will prevent future incursions and potential fines. Let's work together to ensure that our preserves are in full compliance. ([Preserves - Learn more](#))

Ongoing: Pond Stewards Helping Neighbors Install LMZs

A sincere "Thank You" to our Rivendell Pond Stewards: **Edith Norby**: Bobcat Pond, **Frank Freestone** Mallard & Scherer Lakes, **Nancy Sinclair**: Otter Lake, **Tom Hurban**: Turtle Pond, **Ken Heckert**: Placid Lake, **Maggie Christie**: Millpond Lake, **Bob Frank & Allie Sandow**: Loon Lake. We are very excited to have these Pond Steward volunteers help their neighbors install LMZs along their pond shorelines and develop sensitivity to the use of fertilizer and irrigation. We still need more support! All of us can follow responsible fertilizer and irrigation practices.



If you live adjacent to a pond or wish to get involved, please join the Ponds & Preserves Committee and/or become a Pond Steward by contacting Frank Freestone at paddlemania@verizon.net.





Rivendell Calendar of Events - October 2019

October 2...Board of Directors Meeting is held at 4:30 pm at Our Savior Lutheran Church, 2705 N Tamiami Trail, Nokomis.

October 3...Bridge Group meets 1:00 – 4:00 pm. Contact Deb Jones at 517-515-4994 for more information.

October 7...Ponds and Preserves Committee Quarterly Meeting 2:00 – 4:00 pm at the Cottages Clubhouse. For more information, contact Frank Freestone at paddlemania@verizon.net.

October 8...Social Committee meets 7:00 – 8:30 pm. Location to be determined. Contact Carolyn Kenney at kenneycsr@gmail.com for more information.

October 12...Dining In Group meets the second Saturday of the month. For more information contact Kristin Ellison at kristinellison1@gmail.com.

October 14...Rivendell Book Group meets the second Monday of the month at 7:30 pm. This month's event will be held at 1101 Mallard Marsh Drive. Please contact Lesley Glick at 973-219-5839 or lesleymg8@gmail.com to learn more please go to page 9 of this newsletter.

October 17...Bridge Group meets 1:00 – 4:00 pm. Contact Deb Jones at 517-515-4994 for more information.

October 17...Mix and Mingle Social is back! Scheduled 5:30 – 7:00 pm at the Rivendell Community Pool. Bring your favorite beverage and optional snack to share. Lots of fun meeting your neighbors! All welcome.

October 19...Dining Out Group meets the third Saturday of the month. For more information contact Kristin Ellison at kristinellison1@gmail.com.

October 21...Rivendell Book Club II will meet at 1188 Mallard Marsh Drive at 7:00 pm. Please contact Frank Freestone at paddlemania@verizon.net if you plan to attend. Please contact Maria Ilioff at milioff85@gmail.com or 607-427-4192 for more information.

October 29...Architectural Review Committee (ARC) meets the last Tuesday of the month at 4:30 pm at the Cottages Clubhouse. Contact Maureen Emmons at mauremmons@ymail.com.

October 30...Communications Committee usually meets the last Thursday of the month at 7:00 pm at 699 Rivendell Blvd. This month the Committee will meet on Wednesday, October 30. For more information contact Barb Gary at 941-586-3936 or barbgarhy@gmail.com.

To make additions or corrections to the Calendar of Events, please contact Lesley Sterling at 703-919-0744 or lesley.sterling@yahoo.com.

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VIOLATION LETTERS OR...THE GRASS IS ALWAYS GREENER ON THE OTHER SIDE (of my home)

Your neighbor has decided that his grass doesn't need to be maintained for several months at a time, OR he has just placed large pieces of yard art that blocks your beautiful view, OR his roof is quite dirty, OR

his mailbox light has been out for weeks etc. As we live in a deed-restricted community, you all know what that means since you read the documents before buying your home (maybe?). We have a responsibility to other homeowners to comply with our governing documents and the rules of the community. This is what sets an HOA apart from a non-deed restricted community. As a deed restricted Homeowners Association, the Rivendell Community Association (RCA) MUST, under Florida Statute 720, comply with and enforce these rules. Friendly phone calls, email or home visits will not suffice; the law REQUIRES us to provide written notice. The overall goal is to ensure that the values of our homes are upheld by spelling out what is expected of all homeowners.

How is this accomplished? To assure compliance, the Property Manager:

- Conducts periodic inspections of our community;
- Issues a violation notice to any RCA member whose conduct or property is identified to be in violation;
- Provides the RCA Board with regular and recurring status reports on violation notices and related activities. A violation notice is sent to:
 - Provide the RCA member with the reason for the notice;
 - Reference the associated rule or guideline that has been violated;
 - Advise the member that the notice is being issued in accordance with Florida law;

- Request the RCA member to notify the property manager in writing that the violation has been resolved or give an explanation of any extenuating circumstances. This must be done within 14 days following the issuance of the violation notice. An email is an acceptable written response.

The RCA Board may impose fines or suspensions in accordance with the Florida Statute 720 if the violation has not been rectified OR if there has been no acceptable explanation following a second letter.

If the RCA Board opts to impose a fine or suspension, the Property Manager will issue a FINE NOTICE to the RCA member and will advise that the decision may be appealed to the RCA Fine Committee, within 14 days, by notifying the Property Manager. Once 14 days have passed following the date of the Final Notice, and the RCA member has not made an appeal to the Fine Committee, the Fine Committee will vote to affirm or deny the fine or suspension.

IF the RCA Fine Committee denies the proposed fine or suspension, the matter will be considered resolved in favor of the RCA member. IF, however, the Committee agrees with a fine or suspension, the matter will then be referred to the Property Manager for collection.

Please note that all properties are reviewed independently. All reviews are subject to a date and time and no one can determine homeowner intent to address the violations or not. REMEMBER, as soon as you are notified of a violation, email the Property Manager as to how and/or when it will be remediated. The maximum fine you face for EACH violation is up to \$1000! This policy is not intended to punish homeowners but to ensure that all properties are maintained to certain minimum standards.

You may review the Deed Restrictions online at www.RivendellCommunity.com

A Litter-ary Lament

*Do you know where litter goes?
Is it somewhere no one knows?
Thinking that means you've been conned!
Litter ends up in your pond!*



Litter can end up in your pond too



Litter recently spotted at Gator Creek West



Close-up of litter in the pond

Known Travel Number (KTN) for airport TSA Pre✓® or Global Entry programs

Submitted by Pam Babbitt, Excerpted from Transportation Security Administration:
<https://universalenroll.dhs.gov>

Tired of removing your shoes, belts, jackets, hats, etc. in order to go through airport security? It is so easy and convenient to get the TSA Pre✓® Known Travel Number for a better air travel experience.

STEPS

1. Go to this website: UES - TSA Pre✓® Pre-Enroll
2. Fill out application (asks basic questions).
3. The name on the application must match your driver's license and passport or other identifying document.
4. Select an appointment time at Sarasota Staples store: 8199 S Tamaki Trail; (IndentoGO is inside Staples). Appointment times are offered Monday – Friday 10am to 8pm, and Saturday 10am to 7pm.
5. Take your driver's license, passport, and credit card for \$85 fee to the Staples appointment. An appointment lasts about 15 minutes; your information will be verified, fingerprints taken, and \$85 fee collected.

FREQUENTLY ASKED QUESTIONS

What is the difference between the TSA Pre✓® Application Program and the Customs and Border Protection's (CBP) Global Entry program? Global Entry members must possess a passport, and the program offers dual benefits: Access to TSA Pre✓® expedited screening for domestic travel and expedited re-entry to the U.S. when returning from international travel. Global Entry participants entering the U.S. proceed to Global Entry kiosks, present their passport or U.S. permanent resident card, have fingers electronically scanned, and make a customs declaration. The TSA Pre✓® Application Program does not require a passport and is intended for expedited screening access at domestic airports.

Will TSA Pre✓® travelers have a membership card similar to CBP Trusted Traveler membership cards? No. Members receive a confirmation letter via U.S. mail including their assigned KTN, and instructions on retrieving their KTN online. Members need to enter the KTN when booking travel reservations.

Do I have to take a copy of my pre-enrollment application with me? No. The enrollment center agent can access your pre-enrollment application during time of enrollment.

How are fingerprints taken? Fingerprints are taken by an electronic scanner. Prints from all fingers will be taken.

What if the FBI determines the fingerprints are of insufficient quality? If the FBI is not able to process fingerprints, your final eligibility determination may take longer to complete, and you may be contacted to return for reprinting.

SAMPLE OF QUESTIONS TO COMPLETE

Determine Citizenship: questions about City, State, and country of Birth.

Determine Documents: select the required documents to bring to your enrollment. For example:

*Photo ID (Must match your current legal name) for example: U.S. Driver's License issued by a State or outlying possession of the U.S.; Military ID Card; Passport Book or Card, etc.

*Citizenship/Immigration Document: for example, Passport Book or Card; Birth Certificate bearing an official seal (or certified copy) issued by a State, etc.

*Ensure that the names (first, middle, last) on your 2 identity documents match (ex. driver's license and birth certificate). For Example:

- Answer NO if your driver's license has your married name and your birth certificate has your maiden name. In this example, you must provide a marriage certificate that links the name on the birth certificate to the name on the driver's license. In some cases, multiple name change documents are necessary to link identity documents.
- Answer YES, if your FIRST and LAST NAMES MATCH on all documents. It is acceptable if one document includes your full middle name and a second document includes your middle initial, as long as first and last names match exactly.

Be sure to bring the 2 Required

Identity Documents to your enrollment.

For example, Driver's License and Passport.

How to Apply for Global Entry

<https://www.cbp.gov/travel/trusted-traveler-programs/global-entry/how-apply>

Before you apply, make sure you are eligible for Global Entry.

It's easy. Just follow these steps:

1. Create a Trusted Traveler Programs (TTP) account. Regardless of your age, you must have your own TTP account.
2. Log in to your TTP account and complete the application. A \$100 non-refundable fee is required with each completed application.

3. After accepting your completed application and fee, CBP will review your application. If your application is conditionally approved, then your TTP account will instruct you to schedule an interview at a Global Entry Enrollment Center. Each applicant must schedule a separate interview. Nearest Center is Tampa.

4. You will need to bring your valid passport(s) and one other form of identification, such as a driver's license or ID card to the interview. If you are a lawful permanent resident, you must present your machine-readable permanent resident card.

NOTE: Global Entry application is NOT available at local Staples store; nearest center is Tampa.

Book Group Schedule by Pam Babbitt

The book group will meet on October 14, at Lesley Glick's home, 1101 Mallard Marsh Drive. Please call Lesley at 973-219-5839 or email lesleymg8@gmail.com if you plan to attend. The book selection is a classic called the *Age of Innocence* by *Edith Wharton*.

The Book Group meets at 7:30 PM on the second Monday of the month. All Rivendell residents are welcome; please notify the month's hostess if you plan to participate. Books are selected based on recommendations from group members who have read the book. Members take turns volunteering to either lead a book discussion or host the group in their home. Please note that the book for December is different from what had previously been listed. Following is the future schedule:

- November 11: *An Officer and a Spy* by Robert Harris
- December 9, 2019: *The Great Alone* by Kristin Hannah
- January 13, 2020: *Where the Crawdads Sing* by Delia Owens



Rivendell Book Club II By Frank Freestone

The Rivendell Book Club II October Selection is *Guns, Germs and Steel* by Jared Diamond. This critically acclaimed, Pulitzer Prize-winning book is a thoroughly detailed and broad-scoped examination of the history of development of human societies across the entire globe. Have you ever wondered why you have what you have while others, in other societies, have very little? Enotes.com summarizes the book as follows: "...Anthropologist Jared Diamond explains why some societies are more materially successful than others. He attributes societal success to geography, immunity to germs, food production, the domestication of animals and the use of steel." A more detailed synopsis is available at that Website and others.

The next meeting of Book Club II is at Frank Freestone's house, 1188 Mallard Marsh Drive, 7:00 PM, Monday, October 21. Please email him at paddlemania@verizon.net if you plan to attend.



Protect Our Ponds & Preserves

Sarasota County reminds you to fertilize and irrigate responsibly.

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**RIVENDELL COMMUNITY ASSOCIATION, INC.
 MONTHLY MANAGEMENT REPORT
 MONTHLY MANAGER'S REPORT FOR AUGUST 2019**

I. ADMINISTRATION AND COMMUNICATION

A. Sales (4):

- 1144 Mallard Marsh Drive - Kezhao Liu & Ping Qiu – 08.06.19
- 573 Meadow Sweet Circle - Deborah Craddock – 07.30.19
- 937 Scherer Way - Robert Frank & Allison Sandow – 07.16.19
- 1361 New Forest Lane - William Randall Wisell – 07.15.19

B. Compliance Letters: Sent letters from compliance drives. Also, sent letters from Joe Sefack's and John Fitzgibbon's Mailbox Light drive.

- 1st Notices Sent – 76
- Final Notices Sent – 53
- Closed Violation – 39

C. ARC Applications: Received ARC requests. There were 31 in August. They were reviewed for completeness and forwarded to the ARC Committee. Approval Letters were sent to the homeowners.

- **Agenda.** Prepared and sent to the board. Posted at Pool and Crescent Park. Sign was placed at Cottages entrance.
- **Email: 934-Natalie, -Beth; Phone Calls: 38-Natalie, -Beth**
- **Correspondence:** Composed and sent letters to contentious owner concerning violation response.
- **Budget:** Insurance projections for 2020 Budget were sought out and received. President's Letter sent with Budget and Annual Meeting Dates.

II. COMPLIANCE, MAINTENANCE AND WORK ORDERS

A. Compliance Drives: August 6, 13, 20 and 27

B. Maintenance:

- Light at pool repaired.
- Pool pump replaced to due seized motor.
- Banyan tree removed from Rivendell Blvd.

III. ON-SITE PROPERTY VISITS:

Checked on a few issues that were reported. Checked on homes that owners said violations had been completed. Largest focus for new violations for AUGUST was bushes that need trimming.



Can You See Me Now?



Excess Lawn Ornaments



Trim Palms



FronD Debris Under Bismarks

IV. Projects: 2020 Budget

Submitted By: Beth Miller, CAM, Managing Agent for Rivendell Community Association

WELCOME TO OUR NEW MEMBERS

The RCA Board has instituted the practice of contacting new members to welcome them to Rivendell; answer any immediate questions they may have; provide some guidance about living in a deed restricted community; and, ensure that RCA has their correct contact information.

This initiative is in addition to the requirement imposed by Florida State Law for RCA to maintain an inventory of contact information for our members.

Usually new owners will provide contact information as part of the Real Estate "Closing" process. This information is submitted to our Property Manager, Lighthouse Property Management (LPM), who forwards it on to the RCA Board Secretary and our Webmaster.

Now the RCA Secretary will call the New Member to welcome them to our community and will follow up the call with an email containing additional information about Rivendell as well as a copy of our Governance Statement.

We hope that our new neighbors will find Rivendell to be a wonderful neighborhood to be part of and join with their neighbors in keeping it so.

New Members for 2019

1011 Oak Meadow Lane	Michael and Ann Francis
713 Crane Prairie Way	Kimberly, Leona & Kent Schiffer
702 Anna Hope Lane	Ivy & Quinn Winsheimer
738 Anna Hope Lane	Carla & John Ahlberg
742 Anna Hope Lane	Linglii Wang & Chairuddin Tjong
1164 Mallard marsh Drive	Bohdan & Myroslava Futey
1205 Lost Creek Court	Clinton Cox
755 Shadow Bay Way	Nancy & Mark Giordano
504 Meadow Sweet Circle	Frederick Pata & Cynthia Hallex
490 Meadow Sweet Circle	Patricia & Steven Lang
557 Meadow Sweet Circle	Erin & Tod Christian
579 Meadow Sweet Circle	Avonelle Edwards
583 Meadow Sweet Circle	Robert & Katina Young
656 Clear Creek Drive	Tammy Loss & David Detzel
674 Clear Creek Drive	Vitalii Khodzhaiev & Svitlana Braiko
726 Fordingbridge Way	Lisa Nee
851 Placid Lake Drive	Celeste Williams
937 Scherer Way	Allison Sandow & Bob Frank
751 Fordingbridge Way	Yanfei Liu
573 Meadow Sweet Circle	Deborah Craddock

2017 Small Business of the Year



Blair Post, HAS, BC-HIS, ACA

Board Certified Hearing Instrument Sciences
American Conference of Audioprosthology

Can You Help My Ears?

Expo season is upon us. We have already been in the Chamber Expo, which hosts local businesses. Then we were part of the Sun Fiesta. We have upcoming events in some of the homeowner community events.

When Karen has attended events, she has heard the husbands say, "I hear fine." And Karen always responds, "You don't get a vote, your wife does." Then she turns to the wife and, more often than not, the wife says, "He needs to come in and see you."

At these events, people approach us and tend to ask similar questions. Sometimes people who ask me, "What's new in hearing aids?" just aren't sure what other questions they could ask. They might have a hearing loss, or someone they love does, and they might not be ready to proceed.

This is a difficult conversation to have.

The real question Karen discovered while having lunch downtown with a new acquaintance is, "are you just gonna sell me hearing aids or try to help my hearing loss?"

If you have worked with me, you know the answer. I will work to help you hear better in your life. I won't sell you more technology than you need, and I won't sell you so little that you would be frustrated with the hearing aids.

Being in this industry for 17 years, I am passionate about helping people hear well. Like most people, I really enjoy people appreciating my services. We have received a lot of testimonials and posted many of them on our website. I have heard that these letters gave new clients confidence. If you have enjoyed our services, please send us your story that we can share with others.

If you had the time to drop by our table at an expo and say hi, thank you. I really do enjoy saying hello to everyone.

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RESIDENTS HELPING RESIDENTS

CAVALIER KING CHARLES OWNERS! Do you have a well-mannered, potty-trained Cavalier and would like to reciprocate sitting services while away, or use in case of emergency? Must be current on all shots & flea/ heartworm protected. No monies involved, just assurance that our babies are taken care of & loved. Apollo would love to have a new friend. Call **Anita** at **941-321-0452**.

CERTIFIED HEALTH COACHES: Dr. Maggi Verhagen & Deb Holton-Smith RN BSN offer "solutions to optimal health" with their simple 5 + 1 program. Join the BeSLIM Club plan with our portion-controlled meals and lose an average of 10 lbs per month. Our coaching is FREE. Call to see if this is a good fit for you! Better Together, Neighbors!!! For consult call **Deb** at **845-661-9883** or email for information **GetSLIM@Holton-Smith.com**

COMPUTER REPAIR AND INSTRUCTION PLUS OTHER HOME ELECTRONICS (TABLETS, SMART PHONES, TV, Etc): I have been providing computer services to Rivendell and the surrounding neighborhoods for 6+ years! For Rivendell and Willowbend residents I offer a special \$20 an hour rate. I also offer a flat charge for any computer virus repair taking over two hours. I am a Rivendell resident with 35+ years computer & home automation experience. Call **Gary Mruz** **941-786- 6019** or email **gary.mruz@gmail.com**

COMPUTER REPAIR, TECH SUPPORT, AND TECHNOLOGY TUTOR: Setup-Build-Troubleshoot-Repair all your technology needs including virus removal, home technology installations and computer equipment. Learn more about all your devices. I have been a Rivendell resident for 12 years, attended Pine View School, and graduated UCF with a degree in Information Technology. For Rivendell residents only, my fee is \$25 per hour. Contact: **Ben McClannahan** Cell: **727-410-2413** Email: **Bmclann04@gmail.com**

DOG WALKER, HOUSE SITTER SERVICE: Lena Ho, a Rivendell resident who has lived here for 15 years, has had experience walking and caring for dogs. I can visit and take care of your dogs and assist in maintenance of your home such as watering plants and sending updates while you are away. References provided. **Lena Ho,** cell: **407-575-0565** email: **lho@bu.edu**

HOUSE PAINTING, HANDYMAN WORK, & HOME WATCH SERVICES: Rivendell resident with 30 years of experience enjoys assisting neighbors with economical, meticulous, professional quality house painting - interior & exterior. Also help with general home upkeep - light electrical, plumbing & carpentry jobs, etc. Are you a snowbird or landlord? I can watch your home or help with rental upkeep (home detailing & deep cleaning for move-ins or move-outs). References provided upon request. Call **Charles Tanguy:** **941-539-5647** or email **ctanguy@verizon.net**

IS YOUR LAMPPOST LIGHT STAYING ON or NOT LIGHTING AT ALL? Rivendell resident **Bill Bloom** will repair your problem. Replacing a sensor is \$45 and includes all parts, labor, and cleaning. Replacing a burned-out bulb is \$18 and includes a new bulb and cleaning. Call **941-587-8439**.

LUNA RESTORE: For pool/lanai deck restoration and staining, interior/exterior painting, and "fix-it" projects to update and improve the appearance of your home, contact **Vic** at **LUNA RESTORE 941-735-2324**.

MATHEMATICS TUTORING: Calculus & Statistics, specializing in AP. Retired math teacher with 30+ years in public & private schools. Rivendell resident. Your home or ours! Multiple student discount available. Ref: Who's Who in American Education, NJ Governor's Teacher Award. Call **Carol:** **941-866-0270** or email **gdontheroad@yahoo.com**

PERSONAL WELLNESS COACH, PERSONAL TRAINER, PILATES AND YOGA INSTRUCTOR: Kelly McClannahan is a Rivendell resident since 2004. She is a certified Health Coach with the Dr. Sears Wellness Institute and a Certified Personal Trainer through NASM. I offer several tiers of coaching including nutritional coaching in which I will teach you simple changes you can make nutritionally for better health and weight loss. In addition, if you'd like to add fitness, we can group or personal train. I also offer cabinet makeovers and healthy cooking lessons in your home. Call me for information and details: **727-423-8208** or email **kellymclannahan@yahoo.com**

PET SITTER, HOUSE SITTER: An adult resident of Rivendell for 15 years, I love cats, dogs, birds, & bunnies. Also very qualified to take care of your home while you are away. A dependable daily (for pets), bi-weekly, weekly, or monthly visit can be scheduled. Or I can stay at your home. My experience & references provide peace of mind that your pets and/or house are being well-cared for. Call **Carolanne Haddock** at **941-539-6176**.

PET SITTER SERVICE, HOUSE SITTER SERVICE: Rivendell resident and Pine View high school student who loves pets and has previous experience walking neighbors' dogs, will walk your dogs and care for any of your pets. As well, she can visit and care for your home daily or weekly to carry out chores such as water plants, check and send home updates while you are away etc. Have references. Please call **Erica** at **(941) 786-8478**.

POOL MAINTENANCE: Leslie Casanova, Rivendell resident, is the owner of a Pool Maintenance and Service company, **Kraken Pool Service Inc.**, which services over 200 customers in the area. We offer full service weekly pool maintenance. For Rivendell residents only, we offer a special price of \$49 for the first month of service to new customers. Please call **941-993-5548** or email **info@krakenpools.com**

TRAVEL SERVICES - Tired of fighting the Internet and wasting hours researching your own trip components? After over 30 years in the travel industry, I have purchased a Cruise Planners - American Express franchise and am now a full service "no fee" travel agency, operating out of my home here in Rivendell. Please check out my website **www.angelltoursandcruises.com** where you can search various cruises and tours to your heart's content. For Rivendell residents only: I will waive my "New Client Upfront Deposit" requirement of \$100.00 to plan your trip. Just send an email to **mary.angell@cruiseplanners.com**, and in the subject line show "add me to your database", to start receiving Cruise Planners' specials as they're released. **Mary Angell 941-918-1990**.

RESIDENTS HELPING RESIDENTS

TUTORING: Pre-med student with experience being a peer tutor at Boston University's Educational Resource Center and working at Varsity Tutors. Graduated from Boston University in 2018 as a double major in human physiology and nutritional sciences with a minor in dance. Subjects I tutor in are ACT prep, biology, nutrition, and high school math. **Lena Ho**, cell: 407-575-0565 email: lho@bu.edu

Rivendell Residents

Please send your name, phone number, and a description of the service you can provide to other Rivendell residents. Email your information to Marilyn at marilynprobert@gmail.com



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Certified by the American Board of Orthodontics





Architectural Review Committee Report - August 27, 2019

Meeting called to order 4:31 PM

Quorum present: Richard Jurick, Alex Castro, Joe Zwerling, Neil Agruss

Absent: Susan Lanza

Board Member: Maureen Emmons, Acting Chair

	Request	Address	Assigned To	Second	Status
1	Fence Replacement	556 Meadow Sweet	Alex Castro	Joe Zwerling	Approved
2	Fence Replacement	548 Meadow Sweet	Alex Castro	Joe Zwerling	Approved
3	Fence Replacement	534 Meadow Sweet	Alex Castro	Joe Zwerling	Approved
4	Fence Replacement	558 Meadow Sweet	Alex Castro	Joe Zwerling	Approved
5	New Picket Fence	579 Meadow Sweet	M.Emmons/A.Castro	Neil Agruss	Approved*
6	New Picket Fence	583 Meadow Sweet	Alex Castro	Richard Jurick	Approved*
7	Stepping Stones	510 Meadow Sweet	Alex Castro	Richard Jurick	Approved
8	Hurricane Windows	1000 Scherer Way	Neil Agruss	Alex Castro	Approved
9	Remove, Replace Tree	735 Fordingbridge Way	Joe Zwerling	Alex Castro	Approved*
10	Paint House – Palette	937 Scherer Way	Palette colors	Richard Jurick	Approved
11	Paint House – Palette	835 Placid Lake	Palette colors	Richard Jurick	Approved
12	Hurricane Shutter, Door	808 Placid Lake	Rich Jurik	Joe Zwerling	Approved
13	Paint house same color	1081 Scherer Way	Alex Castro	Joe Zwerling	Approved

5) Homeowner will abide by previously signed MOU (memorandum of understanding) with the Cottages Board.

6) Homeowner will abide by previously signed MOU with the Cottages Board.

7) Stumps of removed trees must be ground.

Paint Palette: Kelly Castro had engaged Benjamin Moore as well as Sherwin Williams for additions and improvements to paint palette. Paint Palette committee Donna Capuano, Silke Schinnen and Kelly Castro will review and

Meeting adjourned 4:47 PM

Next meeting **Tuesday, September 24th** at 4:30 PM at the Cottages Clubhouse. Request cutoff **September 17**.



**The Rivendell Community Web Site
is available at**

WWW.RIVENDELLCOMMUNITY.COM

**Please contact Lighthouse Property
Management for the password to the
RESIDENTS / INFORMATION section.**

Rivendell Community Contacts

Committees

Communication Committee

Chair: Barb Gahry (barbgahry@gmail.com)
 Board Liaison: John Fitzgibbon
 Block Captains Lead: Mitzi Bruck
 Newsletter: Linda Pearlstein, Marilyn Probert,
 Kay Mruz, Carol Heckert, Norma Lee Rhines
 Directory: Kay Mruz
 Reporters: Mike Bergman,
 Lesley Sterling
 Webmaster: Gary Mruz

Architectural Review Committee (ARC)

Chair: Maureen Emmons (mauremmons@ymail.com)
 Board Liaison: Maureen Emmons
 (mauremmons@ymail.com)
 Members: Neil Agruss Alex Castro, Richard Jurik,
 Susan Lanza, Joseph Zwerling

Maintenance Committee (MC)

Chair: OPEN
 Board Liaison: OPEN
 Members: Dave Gill, Carole Myles, Ken Heckert,
 Sallie Hawkins, Kevin Humbert, Greg Volack

Document Committee

Chair: OPEN
 Board Liaison: John Fitzgibbon
 Members: Ken Alarie, Ken Heckert, Mike Bergman,
 Steve Bragg, Carol Heckert, Joe Sefack, Robert Thierfelder

Ponds & Preserves Committee

Chair: Frank Freestone (paddlemania@verizon.net)
 Board Liaison: OPEN
 Members: Robert Frank, Dave Gill, Ken Heckert,
 Tom Hurban, Carolyn Kenney, Edith Norby, Sue Remy,
 Norma Lee Rhines, Allie Sandow, Nancy Sinclair,
 Melle Lee Warren

Social Committee

Chair: Carolyn Kenney (kenneycsrq@gmail.com)
 Board Liaison: John Fitzgibbon
 Members: Kristen Ellison, Barbara Gildner Kathy Halaiko,
 Sallie Hawkins, Deb Jones, Adele Kellman,
 Lenora McComas, Barbara O'Brien, Melle Lee Warren

Rivendell Board of Directors

Ray Capuano, President
 (raycapuano1@gmail.com)

Maureen Emmons, Vice President
 (mauremmons@ymail.com)

OPEN, Treasurer

John Fitzgibbon, Secretary
 (john.fitz48@gmail.com)

Steve Bragg, Director At Large
 (smbragg@ilstu.edu)

Sub-Association Boards of Directors

The Cottages: **John Martin**, President; **Bill Vanik**, 1st Vice President; **Bob Metelko**, 2nd Vice President; **Bev Piraino**, Treasurer; **Carol Costa**, Secretary.

Patio Homes: **Bob Thierfelder**, President; **Dan Tavares**, Secretary; **Dave Rollinson**, Treasurer.

The Villas: **Dianne Enger**, President; **Barbara Loe**, Vice President, Treasurer; **Mary Poremba**, Secretary.

Lighthouse Property Management:

941-966-6844 x604

Property Manager: Beth Miller
 (Bethmiller@mgmt.tv)

Assistant Property Manager: Natalie Munno
 (Natalie@mgmt.tv)

Rivendell Website

www.rivendellcommunity.com

Contact Lighthouse Management for password to RESIDENTS section.

Woodlands Word Deadline:

Submit articles and information to Marilyn Probert
 (marilynprobert@gmail.com)
 by the tenth of the month.

Updates to the Contacts Page:

Kay Mruz (siestakeysunset6@gmail.com)

Nuisance Alligator

Call Florida Fish & Wildlife - SNAP 866-392-4286
 Do Not Call Lighthouse Property Management

Sarasota County Sheriff

Non-emergency Number: 941-316-1201
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